

LE-AX WATER DISTRICT

6000 Industrial Drive
Athens, OH 45701
740 594 0123 www.le-ax.com

WATER LOSS ABATEMENT POLICY

The Le-Ax Water District Water Loss Abatement Policy allows customers in good standing (i.e., current on all bills and charges), who have enrolled and paid the annual fee, to receive credit on their water bills of up to \$500.00 maximum per year, per customer, for water loss due to leaks which occur on their side of the meter. Credits cannot be used to cover the cost of filling a pool, leaving water or a hose run, as these are not leaks.

The Annual fee is \$25.00 per account, due by December 15, 2019 (the amount is subject to increase in future years). Sign-up forms will be mailed to customers prior to December 1. The Abatement Policy will be in effect for a water loss due to such a leak occurring during the January 2020 through December 2020 billing.

This policy applies only to the account holder (the name on the account or land owner) of a residential 5/8"-1" meter set. Customers must sign up by December 15, 2019 to be eligible. New owner/tenants will be pro-rated to calculate the fee required and the maximum coverage. The fees are non-transferrable and no refunds will be generated upon finalizing an account.

Land owners may sign-up for the Abatement Policy for rental properties should the tenant decline coverage. The coverage would be for each water tap and would follow the service address regardless of tenant occupancy for the calendar year. The coverage would follow the same requirements and policies.

All costs for repairs remain the responsibility of the Owner/Account Holder.

The customer is required to notify the District Office when a water leak is discovered and when repairs are completed. Customers will have 60 days to notify the District of the leak and repairs to be eligible to use leak abatement money. Once Le-Ax verifies the occurrence, the customer is required to pay their "average" usage for that month, which is held in the computer based on the last twelve months. The water balance of the bill would be credited, not exceeding the \$500.00 yearly maximum. Leak Abatement money cannot be used to cover any late fees or penalties accrued on the account. After the maximum amount is reached, the customer is responsible for any additional costs, or water leaks for the remainder of the year. The District retains the right to require proof of repairs such as receipts.

If you desire to be enrolled, please complete the form below and return it to the Office with your payment of \$25.00.

Name: _____

Land Owner (if applicable) _____

Le-Ax Account Number: _____

Service Address: _____

Phone: _____

Date: _____ Signature: _____

(2020)